

The Hagan Memorial Library started in 1909 and was formally established in 1921. The Library is a 501(c)(3) nonprofit organization.

**Library's Mission Statement:**

The Hagan Memorial Library is the center for community enrichment and as such it seeks to provide information, resources and programs for lifelong learning as well as to improve the quality of life of East Haven residents by providing a top notch collection of materials in multiple formats, current technology, and cultural opportunities.

---

Finding Information on the Library:

Events Calendar:

[www.hagamanlibrary.org/calendar](http://www.hagamanlibrary.org/calendar)

Children's Services Web Page:

[www.hagamanlibrary.org/category/kids](http://www.hagamanlibrary.org/category/kids)

Teen Services Web Page:

[www.hagamanlibrary.org/category/teens](http://www.hagamanlibrary.org/category/teens)

WWII Veterans Discussion Group:

[www.hagamanlibrary.org/world-war-ii-veterans-discussion-group](http://www.hagamanlibrary.org/world-war-ii-veterans-discussion-group)

Adult Services

[www.hagamanlibrary.org/category/adult](http://www.hagamanlibrary.org/category/adult)

Reference Page

[www.hagamanlibrary.org/reference-page](http://www.hagamanlibrary.org/reference-page)

Or

Call the Library at 203-468-3890

HAGAMAN MEMORIAL LIBRARY  
227 MAIN STREET  
EAST HAVEN, CT 06512  
ADDRESS CORRECTION REQUIRED



hagaman  
memorial  
*library*

# ANNUAL REPORT TO THE COMMUNITY FOR FY JULY 2016- JUNE 2017

**Address:**

227 Main Street  
East Haven, CT 06512

**Telephone Number:**

(203) 468-3890

[www.hagamanlibrary.org](http://www.hagamanlibrary.org)

[www.facebook.com/hagamanlibrary](https://www.facebook.com/hagamanlibrary)

**Current Board of Trustees:**

Ronald Whitney (Chair), Katherine Klarman (Vice Chair), Lorena Venegas (Secretary), Michael Enders (Treasurer), Stephen Haddon, Carol Scussel Josephine DiLungo, and Maria Bracale

## FY 2016-17 HIGHLIGHTS

+ “As part of its mission... the Library organized a very successful Health and Wellness Fair on Saturday, Oct. 8, 2016. This has become an annual event that connects East Haven residents with free as well as low cost health care and other community services.” Cynthia Gwiazda, Community Service Librarian

+ “Given the society’s increasing development of technology and the divide between those able to afford this technology and those who cannot, libraries will continue to function in providing technology for individuals to use, and also in assisting people with tasks of daily living which now must be accomplished using technology. These tasks continue to be challenging for both computer literate patrons, new to the Hagan Library, and those less skilled, as the technology at every library operates differently and both segments continue to need assistance.” Fawn Gillespie, Reference & Local History Librarian

+ “Our Summer Reading Program (SRP) continued to grow by 11.5% from 625 to 697 registrants. Children’s events were offered daily from June 20 through August 12. eight full weeks of daily programming.” Sascha Gardiner, Children’s Librarian

+ “We have increased the number of teens attending programs at Hagan Library by 70 percent over the previous year, and more than doubled the teen program attendance from FY 2014-2015—a 110 percent increase in two years.” Sarah Mallory, Teen Services Librarian

+ “The biggest project was the change of the library’s website from Typepad to WordPress....I’m pleased at how well the staff has made the switch.” Matt Earls, Head of Technical Services Librarian

The financial data below and the performance data that follows in the next panel are taken from the Library’s 2016-2017 Connecticut Public Library Survey, which is submitted to the Connecticut State Library, and from the Library’s 2016 Return of Organization Exempt From Income Tax (Form 990), which is submitted to the Internal Revenue Service.

## LIBRARY’S FINANCES

### REVENUES

TOWN OF EAST HAVEN	\$791,799
RETURNED TO THE TOWN OF EAST HAVEN AS UNEXPENDED	-3,446
CONNECTICUT STATE AID	1,509
CONTRIBUTIONS, GIFTS, GRANTS, AND OTHER	61,922
LIBRARY FINES, FEES	<u>19,004</u>
GRAND TOTAL	\$870,788

### EXPENDITURES

PROGRAMMING SERVICE EXPENSES	\$749,226
MANAGEMENT & GENERAL EXPENSES	<u>120,792</u>
GRAND TOTAL	\$870,018

## FY 2016-17 LIBRARY PERFORMANCE MEASURES

Public Service Hours: Open 54 hours per week.

Registered Active Library Card Holders: 7,690.

Library Visits: 123,000.

Library Circulation: 90,194.

Library Programs and Outside Meetings: There were a total of 1,103 library programs and outside organization meetings held at the Library, with a grand total attendance of 16,653 people

Number of Computers Available to the Public: 20

Public Computer Use: 20,132 sessions.

Public Wi-Fi Network Use: 8,285 sessions, a 43% increase over FY 2015-16

Reference Questions Answered: 19,825, 15% increase over FY 2015-16

Electronic Databases and Other Electronic Collections (available within the Library or from Home): 38 from researchITCT, which is from the Connecticut State Library, 1 from Bibliomation (OverDrive, a collection of downloadable audiobooks and e-books), and 2 from the Hagan Memorial Library (JobNow Database for job seeking and career-enhancing skills, and World Vital Records Database for finding out about family histories and genealogy).

Special Services Offered: Meeting Rooms, Public Wi-Fi, Local History Collection, Museum Passes, Photocopiers, Faxing, and Notary Services.